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**November 2021**

To: DEGRAF/G&J Plate Line Equipment (PLE) Customers

From: Sue Kutay, WW Product Manager, Flexographic Packaging Solutions

Subjects: **End of Service Support for DEGRAF/G&J Plate Line Equipment**

The time has come to announce the end of support for several equipment models of the DEGRAF/G&J Plate Line Equipment portfolio. We want to thank you for your continued business over the lifetime of this product line.

Please note that there is no change to Miraclon's technical application support because of this equipment discontinuance.

Start planning now. Please review and begin planning with your Miraclon representative.

We offer an upgrade path to our fully qualified VIANORD solvent Plate Line Equipment portfolio. To support your transition decisions, our sales managers will be pleased to provide details for either solution.

The following product models will no longer be supported:

- **DEGRAF/G&J 201C**
- **DEGRAF/G&J 205C**
- **DEGRAF/G&J 305DW, 305EDLF**
- **DEGRAF/G&J 400EC**
- **DEGRAF/G&J 401D, 401LF**
- **DEGRAF/G&J 405DW**
- **DEGRAF/G&J 501D, 501EC, 501ETL, 501LF**
- **DEGRAF/G&J 505DW**

**Important Dates:**

**SERVICE ORDERS:**

**15 March 2022 – Last date to place orders for maintenance and spare parts.**

**END OF SUPPORT:**

**30 April 2022 – Last date to receive service support. Service contract coverage will end as of this date.**

Miraclon cannot accept any returns on parts and the customer is responsible for the disposal of any equipment. You will be notified if we cannot fulfil orders.

We thank you for being a Miraclon channel partner and look forward to your continued business success using KODAK FLEXCEL NX Solutions. If you have any questions regarding this announcement, please contact your local Miraclon representative.